



274 Radford Road  
Coventry, CV6 3BU  
Company registration: 436905  
VAT Number: GB 272 759 231

## Terms and Conditions

02476 598 901  
[Haulage@porretta.co.uk](mailto:Haulage@porretta.co.uk)  
[www.porretta.co.uk](http://www.porretta.co.uk)

This Terms & Conditions document, in conjunction with the RHA Conditions of Carriage 2024; RHA Conditions of Storage 2021 and/or RHA Special Conditions for Carriage of Abnormal Indivisible Loads 2013 apply (as applicable) and ALLMI T&C's, constitutes the agreement between the parties and unless otherwise agreed in writing, these terms prevail over any other terms of business or purchase conditions (or similar) put forward by the customer and/or its clients or representatives.

It is a condition of our accepting these terms and conditions that the Directors or any Private Limited Company are jointly and severally liable along with their Company for the payment of our fees and costs and any interest, compensation, and debt collection costs thereon.

These terms and conditions are governed by the Laws of England and Wales and are subject to the exclusive jurisdiction of the English and Welsh Courts.

By acceptance of any quotation and/or commencement of any business transaction between the parties, it is accepted that the customer and/or its clients or representatives have read and accept these Terms & Conditions of Business.

### General Terms:

To avoid needless delays at the invoice stage, the following information MUST be given when booking the Service:

- Purchase Order number (PO)
- Name of person responsible for the order
- Exact site details – location plus directions to site
- Any collection and delivery time restrictions.
- Any access restrictions.
- Collection and delivery site contact details
- Our rates include 1 hour collection and delivery time, unless otherwise agreed.
- The quoted price excludes VAT and is valid ONLY on the day of the quotation and for 24 hours thereafter, unless otherwise agree in writing.

### Cancellations:

Cancellations are only accepted by phoning or e-mailing the office during normal office hours. We bear no responsibility for Cancellations via e-mail after normal business hours.

Charges for cancellations are as follows:

- Up to 6.00 pm two days prior to the job: No charge
- Up to 1.00 pm on the evening prior to the job: 50% of the full day hire
- After 1.00 pm on the evening prior to the job: 80% of the full day hire
- After 3.00 pm on the evening prior or after the truck has left the depot: Full day hire cost

### **Demurrage (Waiting time) Charges:**

Charges will be levied for any period over the quoted start or collection time. As follows:

- Up to 7.5 tonne £35+vat per hour and thereof
- 7.5 tonne up to 44 tonne £55+vat per hour and thereof
- 100t/m artic hiab and crane trailer £120+vat per hour and thereof

### **Terms of Payment:**

- Account, unless otherwise agreed.  
Strictly 30 days net monthly account.  
Example work in January must be paid in full by end February
- New Customers  
BACS payment will be required by all new customers until we can establish a common trust.

### **Penalty Charges / Fines:**

Any penalty charge or fine incurred by S Porretta & Sons, whilst completing a customer's collection and/or delivery instructions, will be recharged to the customer at cost.

### **Late Payment:**

In accordance with The Late Payment of Commercial Debts (interest) Act 1998 (as subsequently amended), we reserve the right to charge interest, late payment compensation and both internal and external debt recovery costs on any amount(s) overdue.

By acceptance of a S Porretta & Sons quotation, given verbally, in writing, email or by any other method, Customers are deemed to have accepted that any of the above fees or charges may be applied in addition to the quotation value that was given for the work to be undertaken.



*112 Years in business and counting*